

**Institute of Urgent Care Medicine
Order Cancellation and Refund Policy**

Order Cancellation:

To cancel an order placed with the Institute of Urgent Care Medicine, please contact Customer Support within twenty-four (24) hours. Every effort will be made to accommodate the cancellation of your order.

Please note that if a log in has already been provided, the order cannot be canceled. You may, however, request a refund.

Refunds:

Online learning products are eligible for a refund if cancelled within thirty (30) days after the date of purchase provided no post-test has been taken. Refunds will not be issued for (1) any course after thirty (30) days from the purchase date or (2) if a post-test has been taken.

Customer Support
(844) 814-9135

Email: slee@urgentcarecme.com